

## LONG FURLONG MEDICAL CENTRE

Patient Reference Group Meeting  
Wednesday 18 January 2017  
2:00pm-3.30pm

The meeting was attended by 13 members.

### Notes of the meeting

- 1. CQC Visit** – The Practice had their first CQC Inspection on 29 September 2016. Diana gave an overview of the day, the feedback meeting, the report and the results. Practices are asked to submit an action plan where areas of concern have been identified. Diana reported that all actions had been completed by December 2017. Patient Group members had been queried on ethnicity of the practice population. Diana will run a search and circulate to members.
- 2. Practice Growth** – Housing developments planned for North Abingdon and Radley will fall within the practice boundary. While this provides opportunity for the practice to grow its list – (the optimum size is 10,000 patients – currently at circa 9200) there are concerns regarding recruitment of GPs, nurses, support staff with no further opportunities to build on the existing site.
- 3. New Extended Hours Service** – Diana explained that the member practices of Abingdon Federation will be offering appointments until 20:00 week day evenings and Saturday and Sunday morning surgeries on a rota basis. Patients from Practice A could be offered an appointment with Practice B.
- 4. Feedback from South West Locality Patient Forum Meeting** – was provided by Rosemary. Housing Growth was a strong discussion point at the December meeting as was concerns regarding the Horton Hospital and NHS Finances. A copy of the notes of the December meeting are available for circulation. Rosemary was thanked for attending the meetings and invitation to join her or deputise in her absence was extended to all members.
- 5. Public Consultation:** The Big Consultation for NHS Services in Oxfordshire has commenced. Diana emphasized that this is the opportunity for all patients and members of the public to have their say and encouraged attendance at the open evenings.
- 6. Any Other Business:** Attendance for the afternoon meeting had been good and a request was made for all future meetings to be in the afternoon. Diana had some concerns with this as it would exclude those members who worked office hours but would be willing to alternate them.
- 7. Date of Next Meeting** – Thursday 20 April 2017 : 7:00 pm

